

Front of tag:

Our records indicate your payment is past due. Payments will be accepted using cash, check, credit card or money order. If you fail to pay the past due balance by noon on the date referenced below, your water service may be turned off and significant fees added to this account.

If you are unable to pay the charges in full prior to the due date printed below, the District may accept payment arrangements. Turn this notice over and read the back side for more information.

Back of tag:

To be considered for payment arrangements, requests must be made to CCWD upon receipt of this notice by calling (209) 754-3543. Tenants using water service have the right to become CCWD customers without being required to pay the amount due on the delinquent account. For more information, read the full policy at www.ccwd.org/watershutoffprotection. Cash, check, credit card or money order will be accepted as payment. If your service is locked off, other fees, including the lock-off, service restoration and deposits, plus any fee for returned check(s) will also be charged. Partial payments will not be accepted to restore service. No further notice will be mailed.

Payment options: 24/7 phone payment system: (844) 516-4349. Online: www.ccwd.org click on "Pay My Bill". At CCWD's headquarters between 8 a.m. – 5 p.m., Monday – Friday or using the secure drop box after hours (see address above). Please note: staff cannot take payments in the field.