

Our records indicate you have not paid your water/wastewater bill. Your bill may be paid at any time by visiting [www.ccwd.org](http://www.ccwd.org) or by calling (844) 516-4349. If you have questions regarding your bill, please contact us at (209) 754-3543, email [customerservice@ccwd.org](mailto:customerservice@ccwd.org) or come by our office at 120 Toma Court, San Andreas, between 8 a.m. and 4 p.m. Monday – Friday.

Payment of the full past-due amount must be received at CCWD (there is a secure, after-hours drop box at our office) by the reminder notice due date listed above, or you will be charged a second past due fee of \$18.00 and a tag will be placed at the service address property with a date and time when service will be locked off unless payment is received. If payment has already been made, we thank you and ask that you please contact us to confirm receipt.

**Water service may be locked off if payment in full has not been received in this office on or before the lock-off date and time.**

If you are unable to pay the charges in full prior to the due date, the District may accept payment arrangements. To be considered for payment arrangements, requests must be made to CCWD upon receipt of this notice. Tenants using water service have the right to become CCWD customers without being required to pay the amount due on the delinquent account, once new account fees and deposits are collected. For more information, read the full policy at [www.ccwd.org/watershutoffprotection](http://www.ccwd.org/watershutoffprotection).

Cash, check, credit card or money order will be accepted as payment. If your service is locked off, other fees, including the lock-off, service restoration and deposits, plus any fee for returned check(s) will also be charged. Partial payments will not be accepted to restore service. No further notice will be mailed.