



CALAVERAS COUNTY WATER DISTRICT EXTERNAL RELATIONS COMMITTEE MEETING

OUR MISSION

Protect, enhance, and develop Calaveras County's water resources and watersheds to provide safe, reliable, and cost-effective services to our communities.

2021-2026 Strategic Plan, Adopted April 28, 2021, can be viewed at this [link](#)

External Relations Committee
Tuesday, September 26, 2023
1:00 p.m.

Calaveras County Water District
120 Toma Court
San Andreas, California 95249

Board Chambers are open to the public and the following alternative is available to members of the public who wish to participate in the meeting virtually:

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 234 590 087 530

Passcode: A9RFTX

Or call in (audio only)

[+1 323-647-8603,,211743932#](#)

Phone Conference ID: 211 743 932#

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Administration Office at 209-754-3028. Notification in advance of the meeting will enable CCWD to make reasonable arrangements to ensure accessibility to this meeting. Any documents that are made available to the Board before or at the meeting, not privileged or otherwise protected from disclosure, and related to agenda items, will be made available at CCWD for review by the public.

ORDER OF BUSINESS

CALL TO ORDER / PLEDGE OF ALLEGIANCE

1. **ROLL CALL**

2. **PUBLIC COMMENT**

COMMITTEE MEMBERS

Director Underhill, Chair

Russ Thomas, Director

3. NEW BUSINESS

3a* Discussion regarding District Metrics and Dashboard
(Michael Minkler, General Manager)

3b* External Affairs Update
(Michael Minkler, General Manager)

3c* Customer Service Update
(Kelly Richards, Business Services Manager)

4.* GENERAL MANAGER COMMENTS

5.* DIRECTOR COMMENTS OR FUTURE AGENDA ITEMS

6. NEXT COMMITTEE MEETING

- Tuesday, October 24, 2023, at 1:00 p.m.

7. ADJOURNMENT